

Brands

e-powered by Bosch

North America Brands in Model Year 2020



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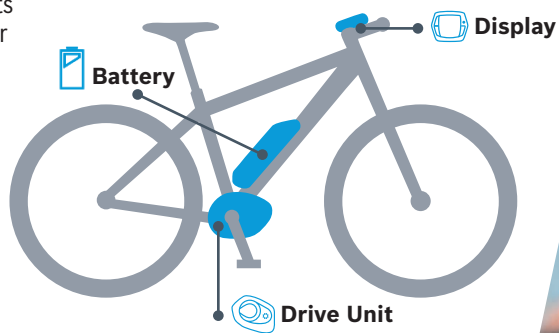
Bosch eBike Systems

Customer FAQ

What is an eBike?

A pedal-assist electric bicycle (eBike) boosts a cyclist's human power with electric power at speeds up to 20 or 28 mph in the US and up to 32 km/h in Canada. eBikes powered by Bosch flatten hills and shrink cities, but still preserve all the physical and social benefits of cycling. Bosch's motor engages only when pedaling, and riders can set the level of assistance the system provides, enabling the rider to maintain a comfortable riding speed with less physical effort.

The key components of the Bosch system



What bicycle brands carry eBikes powered by Bosch?

The bicycle brands listed on the back of this FAQ detail the current partners supplying eBikes powered by Bosch in the United States and/or Canada.

Does Bosch build its own bicycles?

Bosch does not manufacture its own eBikes. Bosch provides the eBike system components to bicycle manufacturers who use them to create dedicated eBike models.

Can I ride an eBike without electric assist?

Yes, eBikes can be ridden exactly like a regular bicycle with the electric assist set to Off. In total, there are five modes of assist: Eco, Tour, Sport or eMTB, and Turbo.

How do I recharge the battery and how long does it take to fully charge?

The eBike's battery charges from a standard 110V wall outlet, either mounted or removed from the eBike. For example, with the 4A Charger, the PowerPack 400 requires approx. 3.5 hours for a full charge, while the PowerPack 500 requires approx. 4.5 hours for a full charge.

Where can eBikes be ridden?

eBike regulation varies by state and city. It is the rider's responsibility to know trail access rules for eBikes on their local trails. For state-level eBike policy, see www.peopleforbikes.org/our-work/e-bikes.

How far can I ride on a single charge?

Battery range depends on the level of electric assistance used, terrain, weather conditions, and other factors. For example, the PowerPack 400 will support 23-44 miles (37-71 km) of assist per charge under favorable conditions (mixed modes), while the PowerPack 500 will support 30-71 miles (48-114 km) of assist per charge under favorable conditions (mixed modes). For a detailed breakdown of range estimates, visit the Range Assistant at www.bosch-ebike.com.

Where can I purchase an eBike powered by Bosch?

eBikes are available for purchase from bicycle retailers throughout the United States and Canada. Refer to the Dealer Locator tool at www.bosch-ebike.com to search for local bicycle shops carrying brands powered by Bosch. We also recommend visiting the websites of bicycle brands carrying the Bosch system.

